

**Louisville Metro
Office for Women**

**Family Violence
Community Resource Directory**

2007

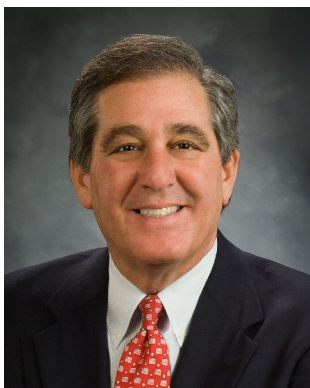


Jerry E. Abramson
Mayor

The Louisville Metro Department for Housing and Family Services does not discriminate in employment or in the provision of services on the basis of disability, sex, race, color, religion, age, national origin, sexual orientation or gender identity.

Message from Mayor Jerry E. Abramson

Notes



I am pleased to present, through the Louisville Metro Office for Women, the sixth printing of the “Family Violence Community Resource Directory.” The directory is a valuable resource to families in crisis across this community. The information provided in these pages gives victims the resources they need to become survivors.

The newest revision of this directory provides a comprehensive list of community resources and reflects the growing diversity of our city. The vastness and variety of resources provided within these pages speak volumes about the complexity and pervasiveness of family violence, but they also speak to the determination and commitment of our community to ensure that no victim stands alone in a time of need.

We are grateful to all the community agencies that provided us with information and to all of you who make this information and services available to individuals and families.

Our commitment to violence-free homes and workplaces is evident in the work of many of our departments including: the Criminal Justice Commission, the Louisville Metro Police Department, Louisville Metro Housing and Family Services, and the continuing collaborative efforts of the Domestic Violence Prevention Coordinating Council.

Working together, we can protect families and provide assistance to those who need it most.

Sincerely,

A handwritten signature in black ink that reads "Jerry E. Abramson". The signature is written in a cursive, flowing style.

Mayor

Notes

Message from Louisville Metro Office for Women

As the Director of the Louisville Metro Office for Women, it is my pleasure to offer this “Family Violence Community Resource Guide” to all residents of our community.

Since its inception in 1992, the guide has proven to be a valuable tool for service providers as well as a valuable resource for victims of interpersonal violence.



Our hope is that the information contained within will help to guide those in need through the justice system and on to the appropriate agencies and organizations throughout Metro who can assist in the effort as they work to improve their quality of life.

I would like to thank all the community agencies who have contributed their information for this publication and those who assist in its distribution. Many thanks to the agencies that work diligently to confront this social issue through direct service, public education and constant examination of the system.

It takes all of us to make a change - and the strong community partnerships and collaborations that exist move us closer to that goal in each passing day.

Sincerely,

A handwritten signature in black ink, appearing to read "Jana M. Lundy".

Director
Office for Women

Louisville Metro Office for Women

Notes

The Louisville Metro Office for Women (OFW) is part of the Advocacy and Public Policy Division within the Department of Housing and Family Services. The Office uses advocacy and policy as a vehicle to improve the status of all women in Louisville Metro.

The focus of the OFW is broad and includes issues that affect women's physical and mental health; social and economic well-being; employment; housing; political involvement; legal issues; and safety issues such as family violence and abuse, while working to ensure that services and activities are carried out in a culturally competent manner.

Issues and needs are assessed by on-going, extensive staff participation on various committees; relationships with women's organizations; direct contact with the community; research activities; project development and implementation; speaking engagements; and direct calls from community members.

The OFW also responds to requests for information on community resources for women.

Contact Information:

Phone: 574-5360

Fax: 574-6888

Email: OFW@louisvilleky.gov

Website: <http://www.louisvilleky.gov/OFW/>



Seven Counties Services, Inc.

101 W. Muhammad Ali Blvd; 40202

24-hour crisis and information hotline- 589-4313, 589-4259 (TDD)

www.sevencounties.org

Offers various programs to deal with drug and alcohol abuse. Patients can participate in either inpatient or outpatient programs. Also provides a Lighthouse Adolescent Recovery Center. Many programs are run through JADAC. All languages are available through Language Line.

St. Jude Women's Recovery Center

Society of St. Vincent de Paul

1015-C S. Preston St.; 40203

584-2480

www.svdplou.org

Provides 30 beds for women recovering from drug and alcohol addiction.

Support Groups

Center for Women and Families

927 E. 2nd St; 40201

581-7222

www.thecenteronline.org

The Center for Women and Families engages individuals and community in the elimination of domestic violence, sexual violence and economic hardship through service, education and advocacy.

Women of Vision and Purpose

2900 West Broadway, Ste 223

40211

303-5212

www.womenofvisionandpurpose.org

A faith-based organization offering help to women who have been abused move from victimization to vision and from pain to purpose. Support provided through outreach, education, advocacy and referral services, for a holistic approach for physical, mental, emotional and spiritual healing.

Domestic Violence Prevention Coordinating Council

The DVPCC was established by ordinance in 1996 to improve interagency cooperation and communication; to promote effective prevention, intervention and treatment based upon research and data collection; and to improve the response to domestic violence and reduce the incidence in our community.

The council has 32 voting members representing a wide variety of public and private agencies.

Louisville Metro Visitation and Exchange Center

The Louisville Metro Visitation and Exchange Center offers supervised visitation and exchange services for families with a history or potential for Domestic Violence. There is no contact between parents during visits or exchanges.

Program eligibility:

- A court order is required.
- Children must be in the custody of one or both parents and visiting a parent.
- Families must have a history or potential for domestic violence, child abuse, sexual assault, or stalking.

Schedule of visits is dependent upon the completion of an intake by both parties involved and the availability of time, space, and staff.

For more information visit our website:

<http://www.louisvilleky.gov/OFW/SafeHavensProgram.htm>

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The Healing Place

584-6606

Main Center

1020 West Market Street; 40202

Women's Facility

1607 West Broadway; 40203

www.thehealingplace.org

Provides a variety of services for the homeless population, including non-medical detoxification, recovery program and transitional services. Also offers a family reunification program for those in the recovery process who have children.

Intervention Resource Center

1028 Barret Avenue; 40204

587-8888

www.interventioninfo.org

Provides information and referral to families and friends of substance abusers (or persons with other addictive disorders) to find modes of intervention and connect them with intervention professionals.

Jefferson Alcohol and Drug Abuse Center (JADAC)

600 S. Preston; 40202

583-3951

Offers programs dealing with drug and alcohol dependency. **Project Link** is an inpatient treatment program for pregnant and postpartum women. Other JADAC services include inpatient detoxification and rehabilitation programs, outpatient and aftercare services, day and evening treatment programs, DUI (Driving Under the Influence) Programs, and Family Programs including family education, co-dependency groups, and children of alcoholics. Special services are offered to women caring for young children, as well as pregnant and postpartum women. Sliding scale fees, insurance accepted.

Maude Booth House- Volunteers of America

1131 South 1st Street; 40203

582-0904

<http://www.voaky.org/>

Provides services for alcohol and/or drug dependent women with young children. Offers counseling, case management, addiction and HIV/AIDS education, assistance with parenting and life skills, child care services, and continuing care.

Neighborhood Place

See "Neighborhood Place" section for specific sites and locations.

<http://www.louisvilleky.gov/NeighborhoodPlace/>

Provides intervention and short-term crisis assistance to families and individuals dealing with substance and chemical abuse. Most sites provide assessment and case management services.

Substance Abuse

Al-Anon/Alateen

4400 Bishop Lane Suit 104; 40218
458-1234

www.al-anon.alateen.org

A free self-help program for families and friends of alcoholics to share their strength, hope and love. Call for meeting locations.

Alcoholics Anonymous

305 W. Broadway, Room 310; 40202
582-1849

www.aa.org

Provides information on groups and meetings for people who want to stop drinking. Will put an alcoholic in touch with a recovered alcoholic. Offers a 24-hour answering service.

Baptist Hospital East Chemical Dependency Program

4000 Kresge Way; 40207
896-7105

<http://www.baptisteast.com/>

Offers free assessment and chemical dependency programs that can be either inpatient or outpatient or partial hospitalization. Also offers continuing care programs. Chemical Dependency Education provides counseling and support to family members and concerned persons. Pregnant women are accepted on an outpatient basis. Costs vary according to length of stay in program and intensity of treatment.

Caritas Peace Center

2020 Newburg Rd.; 40205
24 hour Help Line- 451-1333 or 1-800-451-3637

www.caritas.com

Provides substance and chemical abuse counseling on an inpatient, partial hospitalization and outpatient basis. Also provides special program for relapses. Special programs are offered for youth between the ages of 12-18 who are dealing with substance abuse.

Freedom House-Volunteers of America

1436 South Shelby Street # 2; 40217
634-0082

<http://www.voaky.org/>

Residential treatment center for drug and alcohol dependent pregnant women and women with young children.

24-Hour Crisis Hotlines

EMERGENCY

911

Adult/Child Abuse Hotline 1-800-752-6200

Adult Protective Services 595-4803

Caritas Peace Center Help Line 451-3333 or
(Interpreter available with 24 hours 1-800-451-3637
notice)

Center for Women and Families
Domestic Violence Crisis Line 581-7222
(All languages available) 581-7242, TDD

Child Protective Services 595-4550

Child Abuse Reporting Hotline 1-800-752-6200
1-800-372-2973, TTY

Crimes Against Children Unit 574-2465
(Interpreters Available)

Crisis and Information Center 589-4313 or
(All languages available) 1-800-221-0446
589-4259, TDD

National Domestic Violence Hot- 1-800-799-SAFE (7233)
line (All languages available) 1-800-787-3224, TTY

National Hotline for Exploited and
Missing Children 1-800-235-3535
(Language Services Available)

Parent Help Line 1-800-432-9251

Non-Emergency Numbers

MetroCall 574-5000 or 311

Information & Referral 211

Emergency Protective Orders and Criminal Complaints

To file an **Emergency Protective Order (EPO)** you must be:

- a family member,
- ex-spouse or member of an unmarried couple who is currently living together,
- formerly living together or who has a child or children common;
- be 18 or have a guardian with you;
- present the abuser's current home or work address; and
- if possible, have the abuser's birth date and/or social security number.

To file an **EPO**, go to the Hall of Justice.

- Between 8 am and 12:30 am, Monday through Friday, you can go to the **Domestic Violence Intake Center**, located on the first floor, Room 1150, (595-0853).
- You may also go to **Family Court Clerk's Office** (595-3025), located on the 2nd floor of the Judicial Center at 700 W. Jefferson St.
- At any other time, go to the **District Court Criminal and Traffic Division Desk** (595-3064) in the Hall of Justice. You can take out an EPO 24 hours a day, seven days a week.

You may be granted any or all of the following in the EPO:

1. an order to stop the abuser from making any further threats or acts of family violence
2. an order to prevent the abuser from having any contact with you
3. an order for the abuser to vacate the residence
4. an order granting you temporary custody of children
5. an order for the abuser to not possess or purchase any firearms.

You will be asked to sign the EPO. Because this is the document that will go before a judge telling your side of the story, it is important that all the information is accurate. ***Be sure to read the document and check for accuracy before you sign.*** A hearing will be held within 14 days.

To file a **Criminal Complaint**, go to the **Dispute Mediation Office** in the Hall of Justice. You must be 18 or older to file a criminal complaint. (If you are not 18 and do not have an adult to file for you, call the office at 595-3106.) This office is open 24 hours a day, seven days a week. Have a picture I.D. and the defendant's full name and address with you. Have your facts together and the names and addresses of any witnesses before you go. You can file a criminal complaint against anyone that has harmed you, even if he or she is not a legal family member.

Senior Community Service Employment Program

600 West Cedar Street; 40202
584-0309

Provides job-training and placement assistance to low-income persons over the age of 55.

Social Services

Cabinet for Health and Family Services

Department for Social Services (DSS)

908 W. Broadway; 40203 (L&N Building)
595-4008

Provides family support services and investigates reports of family, intimate partner, and child abuse.

Adult Protective Services 595-4803

Child Protective Services Child Abuse Hotline- 595-4550
(24-hour hotline- 1-800-752-6200)

Louisville Metro Family Services

Louisville Metro Housing and Family Services

810 Barret Ave.; 40204
574-5050

<http://www.louisvilleky.gov/HumanServices/>

Provides services including emergency financial assistance and social services for children and families.

Metro United Way

334 E. Broadway; 40204
583-2821 or 2-1-1

www.metrounitedway.org

Provides services to various members of the community. Services include child-care and intervention for abused children, individual and family counseling, referrals for outside treatment, emergency financial assistance for families in danger of becoming homeless, counseling and activities for seniors, and independent living assistance for seniors and people with disabilities.

Seven Counties Services, Inc.

101 W. Muhammad Ali Blvd; 40202
589-1100 (appointments), 589-4313 (information)
24-hour crisis and information hotline- 589-4313, 589-4259 (TDD)

www.sevencounties.org

Focuses on providing treatment that deals with mental health, drug and alcohol abuse, family violence, and developmental disabilities. Services include emergency counseling and crisis intervention, referrals to counseling and other types of treatment, family counseling, drug and alcohol abuse intervention, and prevention and early intervention services. All languages are available.

ElderServe, Inc.

411 East Muhammad Ali Blvd.; 40202
587-8673

www.elderserveinc.org

Provides Emergency Crisis Response Team, Crime Victim Assistance, Individual and Group care and support, Senior Companion Program, adult day care, nutrition programs, and support for those caring for seniors.

ElderShelter Network, Inc.

2911 S. Fourth Street; 40208
637-9786

Provides temporary shelter and assistance to seniors over age 65 who have experienced neglect, exploitation or abuse.

GuardiaCare Services, Inc.

211 W. Breckenridge St.; 40203
585-9949

Provides financial management services, including payee and guardianship services, for citizens who are unable to handle their own finances or who are at risk for financial exploitation or homelessness.

Jefferson County Attorney

600 W. Jefferson St.; 40202
574-6336

<http://www.louisvilleky.gov/CountyAttorney/>

Prosecutes criminal cases in Jefferson County, as well as representing crime victims. The County Attorney Senior Team (C.A.S.T.) specializes in prosecution of crimes against the elderly.

KIPDA- Long Term Care Ombudsman

2911 S. Fourth Street; 40208
637-9786

Provides legal services and investigations to senior citizens who may have been involved in abusive situations.

Office for Aging and Disabled Citizens**Louisville Metro Housing and Family Services**

810 Barret Ave.; 40204
574-5092

<http://www.louisvilleky.gov/HumanServices/SeniorsAgingServicesResources/SASROfficeforAging.htm>

Provides services, information and resources to the aging and disabled in Metro Louisville. Provides a service guide for seniors listing resources, distributes information on local services and programs for seniors and disabled citizens, and provides education to groups looking to accommodate seniors and disabled citizens.

An intake officer will help you file your complaint. A judge will review your complaint and do one of the following:

- 1) Refer the case to mediation. You will receive a letter and a hearing will be held in 7-10 days. If mediation is unsuccessful, you may request that a judge review the complaint again.
- 2) Issue a criminal summons for the defendant to appear in District Court. This is just a notice and will advise the defendant to appear in court for the arraignment.
- 3) Issue an arrest warrant. The defendant will be arrested, taken to jail, and later arraigned in District Court.
- 4) Reject your complaint. If your complaint is rejected, you will receive notice within 7-10 days from dispute mediation. You will be notified by mail if you need to appear in court.

If you have filed both an EPO and a criminal complaint, you will need to appear in both hearings separately. Appearing in family court does not relieve you of your obligation of appearing in criminal court if you are subpoenaed.

No attorney or fee is required to file an EPO or a criminal complaint.

V.I.N.E.

1-800-511-1670

<http://www.appriss.com/VINE.html>

VINE stands for Victim Information and Notification Everyday. It is a service of Louisville Metro Government that allows anyone to retrieve information about the status of an inmate in the Jefferson County Corrections system via telephone. It also allows anyone to register to be notified upon the release or a change in status of any inmate within the Jefferson County Corrections system.

NOTE: Vine cannot give out information regarding juveniles in the Juvenile Detention Center. VINE provides information only for those inmates within the supervision of the Jefferson County Corrections Department.

When you register, VINE will notify you when an inmate is released or his/her status changes. Whether or not you register, VINE will give you the following information:

- *Inmate Status and Location
- *Inmate's next court date, time and location
- *Inmate's identification, and/or arrest number

If you are calling from a rotary phone, please wait to speak to an operator. If you are calling from a touch-tone phone, please listen for instructions. You will be asked to identify the inmate by number or name. If you do not know the arrest, case or inmate number, you will be asked to spell the inmate's name, one letter at a time. You will actually say the letters into the phone, and VINE will understand them. The computer listens to your voice and verifies the letters you say. It is important to *speak slowly, clearly, and listen* for instructions from VINE.

Helpful Hints:

1. You will be spelling your name and/or the inmate's name letter by letter. VINE will beep before each letter. The beep is not very loud, so please listen carefully.
2. To register, you must give VINE one or two phone numbers where you can be reached, or where someone you trust to contact you can be reached. The system will continue to call until it gets the correct 4-digit code that you have chosen when you registered. ***Be sure to remember the code.***
3. You will be given an option to register by phone number only or to give your address and a follow-up letter will be sent to your home in case no phone contact is made.
4. Keep track of the inmate's number. The inmate number stays with the inmate no matter how many changes are made in the inmate's status or whether the inmate enters the corrections system more than once.
5. Once you have been notified that an inmate's location has changed, you **do not** need to re-register to be notified of an inmate's release. Your name will remain in VINE until an inmate's release from custody.

Important number's to keep by the phone:

Inmate's arrest number: _____
 Inmate's ID number: _____
 4-digit registration code: _____

provides Sexual Assault Nurse Examiner (SANE) nurses, who are specially trained to perform a rape kit with sexual assault and rape patients. Language interpreters are available upon request.

University of Louisville Women's Center

485-9654

<http://louisville.edu/womenscenter/>

Initiates public educational programming within the university; and collaborates with other university departments and community agencies to create programs on women's issues in the civic community. The Center also has a specialized program, the UofL PEACC Program (<http://louisville.edu/org/peacc/>) - which provides public education about, and direct services for victim - survivors of intimate partner violence who are members of the UofL community. Most Women's Center programs are free and open to the public.

Senior Citizens

Adult Protective Services

Cabinet for Health and Family Services

908 Broadway; 40203

595-4803

Report all cases of suspected adult abuse to this number or the 24-hour hotline (1-800-752-6200). A social worker will investigate and provide protective and support services to abuse survivors.

Center for Accessible Living

981 S. Third St.; Suite 102; 40203

589-6620

589-3980, TDD

www.calky.org/l/services.html

The Center is a not-for-profit organization run by and for people with disabilities (including seniors). The office is wheelchair accessible and offers the following programs: the Personal Care Attendant Program, Housing Assistance, Independent Living Skills Training, Advocacy, Peer Counseling, Rampbuilders, Employment Programs, and Technical Assistance.

Crimes Against Seniors Unit

Louisville Metro Police Department

436 S. Seventh St.; 40202

574-2278

Investigates crimes that have been committed against seniors because of their age. Investigations include scams aimed at seniors, financial exploitation, abuse, and neglect by caregivers. Also works with Adult Protective Services to respond and investigate.

employment counselors available
Valley - 10200 Dixie Highway; 40272; 995-3000
 Emergency financial assistance, assessment and referral various areas (alcohol or drug abuse, behavioral and academic problems, domestic violence, employment, and mental health concerns), screening for KTAP, Medicaid, and food stamps, HANDS support for first-time parents

Ujima Neighborhood Place

3500 Bohne Ave.; 40211

485-6710

Emergency financial assistance, assessment and referral various areas (alcohol or drug abuse, behavioral and academic problems, domestic violence, employment, and mental health concerns), screening for KTAP, Medicaid, and food stamps, WIC Nutrition program, Families in Transition, domestic violence information sessions, mediations, Narcotics Anonymous

Rape

Kentucky Association of Sexual Assault Programs

502- 226-2704 (Frankfort)

1-800-656-HOPE (RAINN hotline)

www.kasap.org

Provides information and assistance for sexual assault and survivors as well as general sexual assault information. Provides referrals to local crisis centers and SANE (Sexual Assault Nurse Examiners) programs in local area.

Rape Crisis Program

Center for Women and Families

927 E. 2nd St

581-7273

www.thecenteronline.org

Provides 24-hour rape survivor assistance and continuity of treatment for all sexual assault and rape survivors. This includes case management, hospital and court advocacy, individual and group therapy, as well as a group for parents and partners of survivors.

University of Louisville Hospital

530 S. Jackson St.; 40202

562-3000

www.uoflhealthcare.org

Provides emergency medical care, medical clinics, and psychiatric evaluations to anyone needing care regardless of ability to pay. Advocates from the Center for Women and Families are on call 24 hours a day for emergency room survivors of family and intimate partner violence and sexual assault. Also

V.I.N.E. Protective Order

1-866-803-5858

VINE Protective Order is a free telephone service that allows petitioners to access information about their protective orders, including the status of the order and reminders about upcoming court hearings.

Petitioners can register to be notified when a protective order is served, court hearings will be held, any amendments are filed, and the order is about to expire. VINE operators are available 24 hours a day to register petitioners, answer questions, and provide information about local victim services.

Before calling, have your case number ready. You can find it on your petition or protective order.

Steps to using the system:

Checking the Status of an Order -

- Call the toll free line from a touch-tone phone. When asked, press 1 to continue.
- Enter the case number followed by the pound (#) sign. If you do not have a touch-tone phone, wait on the line until you are connected to an operator.

Registering for Notification -

- Call toll free number and when asked, enter a telephone number where you can be directly reached, and a four-digit Personal Identification Number (PIN) that you choose.
- Write the numbers down below and keep them protected.

Case Information to keep handy:

Victim Advocate's name: _____

Victim Advocate's phone no.: _____

Case Number: _____

Court date/time: _____

PIN: _____

Child Abuse

Child Protective Services (CPS)

595-4550 (limited languages available upon request)

Report all cases of suspected child abuse and neglect to this number. Night and weekend calls are answered by the Crisis Center. Child abuse investigations are conducted by social workers or by a social worker/ police officer team. Complaints regarding families with an open CPS case will be referred to the family's CPS worker.

Children First

560 South 4th Street, 40202
584-8505

www.famchild.org/children_first.htm

Provides medical and mental health crisis services to children who have been sexually or severely physically abused and to their families (referrals are usually made by doctors, the police, and the Department of Social Services). Provides 24-hour access.

Court Appointed Special Advocates (CASA)

514 W. Liberty, #139, 40202
595-4911

www.casajc.org

Provides volunteer advocates to work with abused and neglected children who are involved with the court system. A court referral is required.

Crimes Against Children Unit

436 S. 7th Street; 40203

574-2465; after hours call 574-7111, or in an emergency, 911

Investigates physical and sexual abuse of children in Metro Louisville. Also handles missing children investigations. Interpreters are available upon request.

Drawbridges Counseling Services

313 W Madison St
La Grange, KY 40031
225-9199

www.drawbridgescounseling.com

Provides counseling, expressive therapy, play therapy and more to children, teens and adults. Specializing in sexual abuse, behavior problems, anxiety, posttraumatic stress, loss/grief, and trauma. Services can be covered by insurance and some services are covered by child's medical card. Child placement services for foster homes (both English and Spanish-speaking homes), and diversity training for potential foster parents are also available. Can provide expert testimony in custody and abuse cases. Services can be provided in English, Spanish, and French.

Cane Run Neighborhood Place

3410 Lees Lane; 40216
485-6810

Emergency financial assistance, medical clinic, assessment and referral various areas (alcohol or drug abuse, behavioral and academic problems, domestic violence, employment, and mental health concerns), screening for KTAP, Medicaid, and food stamps, Targeted Assessment Project (providing counseling for individuals dealing with substance abuse, domestic violence, mental health and learning disabilities), Community Coordinated Child Care Services

First Neighborhood Place

1503 Rangeland Road; 40219
962-3160

Emergency financial assistance, medical clinic, assessment and referral various areas (alcohol or drug abuse, behavioral and academic problems, domestic violence, employment, and mental health concerns), screening for KTAP, Medicaid, and food stamps, WIC Nutrition Program, Teen Youth Program of Encouragement (T.Y.P.E.), and Infant Car Seat Program
Satellite: **Newburg Health Clinic**, 4810 Exeter Ave., 40218; 458-0778

Northwest Neighborhood Place- Shawnee High School

4018 West Market Street; 40272
772-4540

Emergency financial assistance, medical clinic, assessment and referral various areas (alcohol or drug abuse, behavioral and academic problems, domestic violence, employment, and mental health concerns), screening for KTAP, Medicaid, and food stamps, WIC Nutrition Program, Social Services and Truancy referrals, resource person for pregnant teens, family case management, perinatal case management

South Central Neighborhood Place

4255 Hazelwood Place; 40215
485-7130

Emergency financial assistance, family case management services, information and referral, HANDS support for first-time parents, food stamps, medical card/ KCHIP, WIC Nutrition Program, JCPS English as a Second Language intake and assessment, substance abuse case management, employment/training counseling, baby store, KTAP

South Jefferson Neighborhood Place- Fairdale

Locations: **Fairdale** - 1000 Neighborhood Place; 40118; 363-1424

Emergency financial assistance, medical clinic, assessment and referral various areas (alcohol or drug abuse, behavioral and academic problems, domestic violence, employment, and mental health concerns), screening for KTAP, Medicaid, and food stamps, WIC Nutrition Program, perinatal case management,

Pre-trial Services

595-4451

Can disclose the amount of bond for a particular case.

Probation and Parole

574-8477

Provides updated addresses of abuser upon request and will record reports of abuse from abuse survivor. May be able to provide closer monitoring and report violations of the conditions of supervision, which may result in revocation.

Victim's Advocacy Division**Office of the Attorney General**

1024 Capital Center Drive, Suite 200; Frankfort, Kentucky, 40601

1-800-372-2551

<http://ag.ky.gov/victims/>

Provides legal information and referrals to crime victims and survivors, including family violence.

Neighborhood Place

Provides screening, outreach, and social services from a variety of agencies in a user-friendly environment, while focusing on decreasing any existing family violence and increasing the total well-being of each family the Neighborhood Place centers work with.

<http://www.louisvilleky.gov/NeighborhoodPlace/>**810 Barret Avenue Neighborhood Place**

810 Barret Avenue; 40204

574-6638

Emergency financial assistance, medical clinic, assessment and referral various areas (alcohol or drug abuse, behavioral and academic problems, domestic violence, employment, and mental health concerns), WIC Nutritional Program, Baby Store Incentive Program

Bridges of Hope Neighborhood Place

Emergency Financial Assistance, Family Intervention, Health Services, Immunization, WIC Nutrition Program, counseling and intervention, computer classes, self-sufficiency programs

Locations: **Algonquin**, 1411 Algonquin Parkway, 40210; 634-6050

Services: Employment counselors, Housing Authority of Louisville Programs, GED classes, Baby Store, parenting classes, family planning.

L&N Building, 908 West Broadway, 40203; 595-4575

Services: Screening for KTAP, Medicaid, and food stamps

Exploited Children's Help Organization

1500 Poplar Level Road, Suite 2, 40217

636-3670

www.echolou.org

Works to prevent child abuse and exploitation. Services include courtroom orientation services for children testifying in criminal court, parent support network, a resource library, and Family Court waiting room volunteers to stay with children while parents or guardians are in Family Court.

The Family Place

1800 Neville Drive; 40216

636-2801

www.familyplaceky.org (website available in Spanish)

Provides group and individual counseling for survivors and families of child abuse. Also provides a crisis nursery. A Supervised Visitation program is also in place. Interpreter services available.

Neighborhood Place

See "Neighborhood Place" section for specific locations.

<http://www.louisvilleky.gov/NeighborhoodPlace/>

Provides referral and assistance to families dealing with violence. Intervention and prevention services are offered at the various neighborhood place centers.

Prevent Child Abuse Kentucky

489 E Main St, 3rd Floor

Lexington, KY 40507

1-800-CHILDREN

www.pcaky.org

Provides child abuse prevention programs, classes, support groups, workshops, public awareness materials, and a resource library. Parent help line provides information and referral for families and children.

Seven Counties Transitions Program

914 E. Broadway, 40204

689-1100

www.sevencounties.org/specialized_child_and_family.htm

Provides a comprehensive array of mental health services for survivors and perpetrators of spouse abuse, sexual abuse, and interfamilial child abuse. Services include specialized individual, group, and family therapy; specialized evaluations; support groups; and consultation and education with other providers and community groups. Sliding scale fees, insurance accepted. Interpreter services available.

Child Care

Boys and Girls Club of Kentuckiana

216 West Chestnut Street; 40202

625-1170

Provides a variety of recreational and organized athletic activities including drop-in recreational activities, group clubs, special interest groups, athletic teams, special activities, and counseling.

Cabbage Patch Settlement House

1413 S. 6th Street; 40208

634-0811

www.cabbagepatch.org

Licensed day care for children, ages 2 ½ to 6, provided on a sliding scale fee.

Also offers a youth recreation program for children, ages 6-17, weekdays from 1-6 pm. An expanded program is offered during the summer.

Children's Choice Learning Center

204 E. Jacob St.; 40202

585-9856

Hours: 6 am-8:30 pm

Provides childcare and preschool for children ages 6 wks – 6 years. Part time and full time flexible schedules available.

Community Coordinated Child Care (4-C)

1215 S. Third St.; 40203

636-1358

www.4cforkids.org (website available in Spanish)

Community Coordinated Childcare (4-C) is a private, non-profit Metro United Way agency dedicated to improving the quality, availability, and accessibility of quality childcare and early childhood resource programs in the Kentuckiana area. 4-C is a regional resource for early childhood information and training. Spanish interpretation available on request, some documents available in Spanish.

Department of Social Services Child Care Help

1-800-421-1903

www.cfc.ky.gov/help/child_care.asp

Provides childcare assistance for those that are in need of child care assistance outside of the home. Also provides listing of available childcare in the area.

Jefferson County Sheriff

531 Court Place; 40202

574-5400

<http://www.jcsoky.org/>

Serves Emergency Protective Orders, Domestic Violence Orders, EPO violation warrants, and arrest warrants taken at the time of the EPO petition. Provides information on EPOs and the EPO process. JSCO serves as the depository of court ordered surrendered firearms in domestic violence cases.

Kentucky Lawyer Referral Service

600 West Main Street; 40202

583-1801

Referrals are made by phone; walk-ins are not accepted. Hours are Monday through Friday, 8:30 am –4:30 pm. Callers are referred to attorneys in Bullitt, Hardin, Jefferson, Meade, Nelson, Oldham, Shelby and Spencer Counties in Kentucky and Clark, Floyd, Harrison, Scott, and Washington counties in Indiana. Attorney referrals are made based on the caller's geographic location, area of law in which the caller needs assistance and the caller's ability to pay for attorney's services. The first half-hour consultation is free and low fee attorneys are available for those who qualify. Spanish speaking attorneys are available.

Legal Aid Society

416 W. Muhammad Ali Blvd.; 40202

584-1254 or 1-800-292-1862

www.laslou.org

Offers legal assistance to survivors of family violence. Client must meet income eligibility guidelines. There must have been an incident of child or spouse abuse recently or there must be a continuing threat of violence. Call for intake. All languages available.

Louisville Metro Police Department

Emergency: 911

Non-emergency: 574-7111

Domestic Violence Unit/ Sex Crimes Unit: 574-7672

<http://www.louisvilleky.gov/MetroPolice/>

LMPD will send an officer to the location provided by the abused person and will assist him/her in the completion of an offense report, will obtain any necessary medical attention, shelter, and will provide assistance regarding information on shelter, clothing, court advocates, or counseling. The officer will take appropriate legal action at the scene and will provide assistance in obtaining Emergency Protective Orders (EPOs) and arrest warrants, if necessary. Domestic violence detectives investigate domestic assault and stalking cases and assist domestic assault survivors with the court process and EPOs.

Domestic Violence Intake Center

Jefferson County Hall of Justice, 1st floor, Room. 1150
600 W. Jefferson Street; 40202
595-0853

<http://www.louisvilleky.gov/CountyAttorney/>

The Intake Center allows survivors to file an Emergency Protective Order or a Criminal Complaint against a perpetrator. The Center also provides survivor safety planning, advocacy, community referrals to counseling, social services and legal advocacy, clothing, and 911 cell phones. Bring photo ID, perpetrator's full name, address, social security number, birth date, place of employment, witness' names (including police officer), a copy of any existing EPO/DVO, and an address where you can receive information from the court.

Hours: Mon-Fri, 8 am to 12:30am. Criminal complaints are available 24 hours a day, 7 days a week at the District Court Criminal and Traffic Division desk, also located on the 1st floor of the Hall of Justice.

Emergency Protective Orders (EPOs)

Family Court Clerks Office
Judicial Center, 700 W. Jefferson St.; 40202
595-4697 (24 hours a day)

This is a judge's civil order commanding an abuser to stop his or her violence against the abused spouse. To file for an EPO you must:

1. Be a family member, ex-spouse or member of an unmarried couple who is currently living together, formerly lived together or who has a child in common.
2. Be 18 or have a guardian with you.
3. Present the abuser's current home or work address.
4. If possible, have the abuser's birth date and/or social security number.

Hall of Justice- District Court Criminal and Traffic Division Desk

600 W. Jefferson St.; 40202
District and Circuit Court
595-4428 or 595-3064

Provides assistance with filing criminal complaints and EPOs. Available at this desk on nights and weekends only (otherwise see the Family Court Clerk Records Office or Domestic Violence Intake Center.)

Jefferson County Attorney

600 W. Jefferson St.; 40202
574-6336
<http://www.louisvilleky.gov/CountyAttorney/>

Prosecutes criminal cases in Jefferson County, as well as representing crime victims. Special units include domestic violence, child support, DUI cases, and elder abuse cases.

The Family Place

1800 Neville Drive; 40216
636-2801

www.familyplaceky.org (information on website available in Spanish)

Provides emergency childcare for children, ages 0-6 years, whose families are in crisis or in the case of potential abuse and/or neglect. Also provides a parenting support group.

Home of the Innocents

1100 East Market Street; 40206
596-1000

www.homeoftheinnocents.org

Provides temporary emergency shelter for Child Protective Services/Cabinet for Health and Family Services referrals. Nursing care available for short-term respite needs, if the child meets the criteria for nursing facility placement and if there is bed space available. Medicaid or private insurance is accepted.

Iroquois Child Care Center

4100 Lentz Ave.; 40215
368-3488

Hours: 6:30 am- 5:30 pm

Provides quality child care and development programs for children 6 weeks-11 years.

Saretha's West End Child Development Center Inc.

2331 W. Madison St.; 40211
Hours: 6 am -6 pm

Provides quality child care and development programs for children, ages 18 months-12 years. Can accommodate various languages.

Visually Impaired Preschool Services

1229 Garvin Place; 40203
646-3207

www.vips.org

Services blind and visually impaired children, birth to school age through in-home visits, day care/ pre-school consultations, parent support groups, and bi-monthly newsletters.

Wayside Christian Mission Crisis Child Care Center

225 S. Shelby St.; 40202
584-3711

<http://www.waysidechristianmission.org/>

Provides free childcare for families in crisis as well as free transportation to and from community shelters. Interpreters available upon request.

Wesley House

803 E. Washington St., 40206
583-8317

www.wesleyhouseky.org

Hours: 6 am-11:30 pm

Provides day care, and before and after school care for children ages 6 weeks to 12 years old. Priority is given to residents of Phoenix Hill and Butchertown, although other areas are served as well.

YMCA Child Care

545 South Second St. 40202
587-9622

www.ymcalouisville.org/programs_childcare.shtml

Provides childcare, children ages 6 wks-14 years. After school care and expanded summer care provided. Fee assistance available. Can accommodate various languages.

Children's and Youth Counseling

Acute Child Psychiatric Services

194 East Broadway,
Suite 279, 40202
589-8070

Provides emergency assessments for children or adolescents and families who are in acute crisis situations, such as suicidal or homicidal ideation or actions and/or displaying psychotic behavior. Also provides intensive short-term outpatient therapy to these families and/or individuals in crisis. Interpreters available through language line.

Bingham Child Guidance Center

200 E. Chestnut St., 40202
852-6941

Performs psychiatric evaluations of emotionally disturbed children and adolescents and arranges outpatient, inpatient or partial hospitalization care as needed. By appointment only.

Center for Adolescent Pregnancy Prevention/TPPI Inc

332 W. Broadway Suite 404
40202
587-5001

www.preventteenpregnancy.org

Peer Education: Youth ages 14-18 in neighborhood based groups are trained in values, relationships, communications, interpersonal violence awareness, STDs and sexual decision making. Wise Guys is a male sexual responsibility program designed to prevent pregnancy, sexually transmitted infections, and self responsibility.

YMCA Safe Place Services/ Shelter House

2400 Crittenden Drive; 40217
635-5233

www.ymcalouisville.org/safeplace

Provides emergency shelter, counseling and case management for runaway and homeless youth ages 13-17 years. Also provides outreach services designed to help youth make constructive choices.

Legal Assistance

Court Information

District Court	595-4428
Circuit Court	595-3064
Family Court	595-3025
Probate Court	595-4434
Small Claims Court	595-4475

Center for Women and Families

927 E. 2nd St
581-7200

www.thecenteronline.org

Assists survivors in both civil and criminal proceedings by accompanying persons through all parts of the legal justice system. This service is available for sexual assault and family and intimate partner violence survivors.

Child Support Division

315 W. Muhammad Ali Blvd.; 40202

574-8300; 574-8599 (English/Spanish Voice Response System)

<http://www.louisvilleky.gov/CountyAttorney/IWantTo/ChildSupportfiling.htm>

Establishes paternity, provides location and collection services and establishes support obligations for Metro residents. Interstate services are also available.

Assists in collecting past due child support payment(s).

Commonwealth Attorney's Office Domestic Violence Division

514 W. Liberty St.; 40202
595-2340

http://www.louisvilleprosecutor.com/domestic_violence_unit.htm

Specialized team dedicated to vigorous prosecution of felony family violence and child abuse cases in such a manner as to lessen the trauma to the survivor and family. Eight Victim Advocates and two domestic violence detectives are available in the office. Trained advocates provide intervention, support, and information to each survivor of family violence or child abuse.

Roberts Hall

Long-term transitional housing for homeless women. Residents are required to be drug and alcohol free and case management services are available.

St. Jude Women's Recovery Center

Provides 30 beds for women recovering from drug and alcohol addiction.

Transitional Services for Homeless Families

1700 Rowan; 40203

584-8046

Provides 12 transitional units for homeless single parents with children for up to two years.

Volunteers of America

933 Goss Ave.; 40217

636-0816

<http://www.voaky.org/>

Eviction Prevention

410 West Chestnut Street; 40202

568-1438

Provides intermediaries to negotiate with project managers and to allow residents to remain in their residences until crisis situation has been resolved.

Family Emergency Shelter

1321 South Preston Street; 40208

636-0816

Provides emergency housing for homeless families. Food services, case management, health care, job counseling, and substance abuse services available.

Freedom House

1436 South Shelby Street # 2; 40217

634-0082

Residential treatment center for drug and alcohol dependent pregnant women and women with young children.

Wayside Christian Mission

808 East Market St; 40206

584-3711

www.waysidechristianmission.org

Provides both emergency shelters and transitional shelter to families and single women. Case management is available to both families and individuals.

Family and Children First

2303 River Road; 40206

893-3900

www.famchild.org

Provides confidential professional counseling for individuals and families. Services include family, marital, individual and group counseling. Specialized services are provided for older persons; families of children with chronic illness; and families affected by sexual or physical abuse, and family violence.

Lutheran Child and Family Services

1864 Frankfort Ave.; 40206

899-5991

Provides therapy for families and children on a sliding fee scale.

YMCA Safe Place Services

2400 Crittenden Drive; 40217

635-5233

www.ymcalouisville.org/safeplace Provides counseling and treatment for males and females ages 12-17 years and their families. Counseling addresses conflict resolution and/or abuse and other family violence issues. Can accommodate various languages

Community Ministries

Community ministries can provide some of the following services: short-term financial assistance, clothing assistance, food assistance, health resources, resources for families in transition, and homelessness prevention. The services may vary between each ministry. Each ministry serves specific areas or zip codes. <http://www.neighborhoodlink.com/org/acm/>

Eastern Area Community Ministries

11700 Main St.; Middletown 40243

241-6141

Hours: 9am- 4:30 pm, Monday-Friday

Services: Emergency Financial Assistance, Food Pantry, Clothing Closet, Medicine Program, Good Start for Kids (essential baby care items)

Areas: 40222, 40223, 40242, 40242, 40243, 40245, 40059, 40027, 40018, parts of 40299

East Louisville Community Ministries

417 E. Broadway; 40202

561-0722

Hours: 10 am- 3 pm, Monday- Friday; Financial Assistance-Tuesday,

Thursday 10 am- 2:30 pm; Food, Tues., Wed., Thur. 2:30pm- 4 pm

Services: Emergency Financial Assistance, Food Pantry, Clothing Vouchers for Goodwill

Areas: Smoketown, Shelby Park, Butchertown, and Phoenix Hill

Fairdale Area Community Ministries

10616 West Manslick Road; 40118

367-9519

Hours: 9:30 am-5 pm, Monday, 9:30 am- 1pm, Wednesday, Friday

Services: Emergency Financial Assistance, Food Pantry, Clothing Closet, Medication Program

Areas: 40119, 40219, west of I-65

Fern Creek/ Highview United Ministries

7502 Tangelo Drive; 40228

239-7407

Hours: 8 am –5 pm, Monday-Friday

Services: Adult Day Center, services for family caregivers, health equipment loan program, families in transition. Following services available from 10 am-2pm: Food Pantry, Clothing Closet, Case Management and Referrals, Emergency Financial Assistance

Family Center

6104 Bardstown Road; 40299

762-0630

Hours 10 am- 2 pm, Monday-Friday

Areas: 40228, 40291

HELP Ministries of Central Louisville

425 S. Second Street; 40203

637-5202

Hours: 9 am-12:30 pm, Monday-Friday

Services: Food Pantry, Medicine Program, TARC ticket assistance, Emergency Financial Assistance

Areas: 40202, 40203, 40208

Highlands Community Ministries

1140 Cherokee Road; 40204

451-3626

Hours: 9 am-12 pm, Monday-Friday

Services: Food pantry, Emergency Financial Assistance, Mother's Support Group, Employment and Job Counseling, Clothing Closet (call for information), child development programs

Areas: 40204, 40205

Jeffersontown Area Ministries

10617 Taylorsville Road; 40299

267-1055

Hours: 10 am – 1 pm, Monday-Friday for emergencies and appointments

Services: Food closet, Clothing vouchers through Goodwill, Human Services Crisis Intervention

Areas served: 40299, 40023

Louisville Urban League

1535 West Broadway; 40203

561-6830

585-2136 (TDD)

www.lul.org

Provides home ownership training, house counseling and development services to help low to moderate income families find housing and manage it.

Maude Booth House

1131 South 1st Street; 40203

582-0904

Provides services for alcohol and/or drug dependent women with young children. Offers counseling, case management, addiction and HIV/AIDS education, assistance with parenting and life skills, child care services, and continuing care.

New Directions Housing Corp

1000 East Liberty Street; 40204

589-2272

<http://www.ndhc.org/>

Housing for low income families, transitional housing, youth and after school programs, summer camp.

Project Women

806 East Chestnut Street; 40204

584-8090

<http://www.projectwomen.org/>

Provides assistance and housing to homeless and near-homeless women with children who are pursuing a higher education degree.

Salvation Army

831 S. Brook St.; 40203

625-1170

<http://www.salvationarmysouth.org/kt/louisville/louissouth.htm>

Provides space for single men, women and families. If individuals without families in the shelter stay longer than one week, they will be asked to pay \$5 per night.

Society of St. Vincent de Paul

1015-C S. Preston St.; 40203

584-2480

www.svdplou.org**DePaul Apartments**

Transitional housing for homeless women with children. Program fee is based on 30% of income. Case management services are available.

www.housingpartnershipinc.org

This comprehensive financial counseling program offers enrollment to anyone considering the purchase of a home. Clients receive a complete analysis of their financial and credit status and are pre-qualified as home buyers using a cafeteria plan of current mortgage products. Individual counseling is performed to resolve any identified negative issues preventing successful mortgage loan approval. Additionally, clients participate in-group educational class lectures providing comprehensive information regarding each facet of the home purchase process. This agency also performs mortgage default, rental delinquency, and reverse equity counseling.

House of Ruth

607 East St Catherine St.; 40203
587-5080

www.houseofruth.net

Provides housing assistance to persons HIV/AIDS and their families. Provides both transitional housing and assistance in home ownership and general household supplies and daily living needs.

Housing Authority of Louisville Metro

420 S. 8th St.; 40203

574-3400

574-3828, TDD

www.hall.org

Endeavors to provide low-cost housing to those persons in Louisville who are unable to afford such housing in the private market. Shelter residents and others needing housing assistance should call to make an appointment. Bring your birth certificate, Social Security card, and if you are divorced, you will need to bring your divorce papers.

Self-Sufficiency Services

Louisville Metro Housing and Family Services

Urban Government Center

810 Barret Ave.; 40204

574.6421

<http://www.louisvilleky.gov/HumanServices/FamilySelfSufficiency/>

Homeless Families Response Team

Provides up to two month of case management for homeless families, as well as providing resources for families having difficulty finding housing. Determines eligibility for transitional housing and local housing authority services.

Operation Self Help

Provides case management to families and individuals who live in public housing or receive Section 8. Case management services include self-sufficiency training, teaching of basic career skills, budgeting, family and parenting skills, and tools for home ownership.

Ministries United of South Central Louisville (MUSCL)

1207 Hart Avenue; 40213

363-9087

Hours: 9 am –2 pm (please call for appointment), Monday-Friday

Services: Emergency Financial Assistance, Medicine Program

Zip codes served: 40213, 40217, 40219 and 40229

St. Matthews Area Ministries

201 Biltmore Rd.; 40207

893-0205

Hours: 9 am –4 pm, Monday- Friday

Services: Families in transition, Immigration and Ethnic transition services, Child Development programs, Food Pantry, Clothing and food assistance to pregnant women and infants.

Area Served: 40207

Shively Area Ministries

1867 Farnsley Road; 40216

447-4330

Hours: 9 am- 1 pm, Monday-Friday

Services: Emergency Financial Assistance, Emergency medical assistance, Food pantry, Clothing Closet, Medication Program

Areas: 40216

Sister Visitor Ministries

2235 W. Market; 40212

775-5766

Hours: Monday, 10:30 am- 4 pm; Tuesday-Friday, 9 am- 4 pm

Services: Emergency Financial Assistance, transportation for those in need, distribution of food, hygiene products, furniture and clothing to those in need, visits to families and individuals in need.

South Louisville Community Ministries

4803 Southside Drive; 40214

367-6445

Hours: 9 am- 4 pm, Monday-Friday (appointments only after 1 pm)

Services: Emergency Financial Assistance (appointment only), Medication Program, Youth Program, Food Pantry (appointment only). Spanish language services offered upon request.

Areas: 40208, 40209, 40214, 40215

Southeast Associate Ministries

6500 Six Mile Lane, Suite A; 40218

499-2059

Hours: 10 am-12:30 pm, Monday-Friday

Services: Food pantry, Emergency Financial Assistance

Areas served: 40218, 40220

Southwest Community Ministries

10936 Dixie Highway; 40272

935-0310

Hours: Services from 1:30-3:15, Center open from 8:30 am-5 pm, Monday-Friday

Services: Food pantry (1:30-3:15 Mon-Fri), Senior services, Emergency

Financial Assistance (1:30-3:15, Mon., Wed., Fri.)

Areas served: 40258, 40272, parts of 40177

United Crescent Hill Ministries

150 S. State Street; 40206

893-0346

Hours: 10 am- 4 pm, Monday-Friday

Services: Food closet, Emergency Financial Assistance, Dare to Care services (Mon., Wed. Fri.), Social Services Case Manager, Senior Activities, Youth Program (Tues., Thurs.)

Areas served: 40206

West Louisville Community Ministries

3146 West Broadway; 40211

778-2815

Hours: Mon-Thurs, 9 am –3 pm (appointments only)

Services: Emergency Financial Assistance, Case Management and Referrals, Medication Program. Appointment needed for services. Interpreters available upon request.

Area boundaries: North: Broadway, South: old city limits, West: Ohio River, East: 7th Street

Counseling

Baptist Hospital East

Center for Behavioral Health

4000 Kresge Way; 40207

896-7105

24 hour help line- 1-800-467-8138

<http://www.baptisteast.com/>

Psychiatric facility located on the campus of Baptist Hospital East. Provides individual, family and couples counseling on an inpatient, partial hospitalization or outpatient setting. Interpreter services are available for inpatient services.

Caritas Peace Center

2020 Newburg Rd.; 40205

24 hour Help Line- 451-1333 or 1-800-451-3637

www.caritas.com

Private psychiatric hospital for the treatment of psychiatric and chemical disorders. Inpatient, partial hospitalization and outpatient programs available.

Housing/Shelters

Center for Accessible Living

981 S. Third St.; Suite 102; 40203

589-6620

589-3980, TDD

<http://www.calky.org/>

The Center is a not-for-profit organization run by and for people with disabilities. The office is wheelchair accessible and offers the following programs: the Personal Care Attendant Program, housing assistance, independent living skills training, advocacy, peer counseling, Ramp builders, employment programs, and technical assistance.

Center for Women and Families

927 E. 2nd St

Crisis Line- 581-7222

581-7242, TDD

www.thecenteronline.org

Offers temporary shelter and supportive services to survivors of family violence for short-term. Longer term transitional housing is offered to current residents of the Domestic Violence Program in the shelter. All languages are served through Language Line.

The Healing Place

1020 West Market Street; 40202

584-6606

www.thehealingplace.org

Provides shelter and transition services to homeless men and women recovering from substance-abuse. The Healing Place also offers services that work with homeless women recovering from substance abuse to reunite them with their children and provide training to improve parenting skills.

Home of the Innocents Cradle-Day House

1020 East Market Street; 40206

596-1240

www.homeoftheinnocents.org

Provides transitional services for parenting and non-parenting teenage girls. Provides links in the community for day care services, local schools and therapists. On-site residential program provides independent living skills for teens, as well as parenting classes for teens with children. Serves ages 13-18. Interpreters are available upon request.

Home Ownership Partners

333 Guthrie Green, Suite 404; 40202

585-5451

Neighborhood Place

See “Neighborhood Place” section for specific sites and locations.

<http://www.louisvilleky.gov/NeighborhoodPlace/>

Provides resources and information on affordable and accessible medical care. Also provides screening, outreach, and social services from a variety of agencies in a user-friendly environment, while focusing on decreasing any existing family violence and increasing the total well-being of each family the Neighborhood Place centers work with.

Park DuValle Community Health Center

Provides total family health care, including OB/GYN services, pediatrics, family planning, nutrition counseling, diabetes counseling, pharmacy, laboratory, podiatry and dermatology services. Fees based on a sliding scale of ability to pay. Medicare, Medicaid and insurance accepted. Interpreter services for all languages available upon request.

www.pdchc.org

Locations: Park DuValle Comm. Health Center- 3015 Wilson Avenue; 40211; 774-4401
City View- 1015 West Chestnut Street; 40203; 584-2992
Newburg- 2237 Hikes Lane; 40218; 479-8930
Spencer County- 311 Reasor Avenue; 40071; 477-2248

Planned Parenthood

1025 S. 2nd Street; 40203
584-2471

<http://www.plannedparenthood.org/louisville/>

Provides family planning services, such as information on safe sex, Sexually Transmitted Infections, birth control and provides resources and information about choices involving pregnancy.

University Child Health Specialists

230 E. Broadway; 40202
629-8990

Provides pediatric care for children under the age of 18. Will accept medical cards and will provide services on a sliding scale fee if necessary. A pregnant woman is considered an adult and is therefore not eligible for these services.

University of Louisville Hospital

530 S. Jackson St.; 40202
562-3000

www.uoflhealthcare.org

Provides emergency medical care, medical clinics, and psychiatric evaluations to anyone needing care regardless of ability to pay. Advocates from the Center for Women and Families are on call 24 hours a day for emergency room survivors of intimate partner violence and assault. Language interpreters are available upon request.

Highly specialized units for children, adolescents, and adults (including geriatrics). Outpatient counseling, support and educational groups. Free assessments. Also operates multiple counseling centers in the Kentuckiana area. Interpreter services available with 24 hours notice.

Central State Hospital

10510 LaGrange Rd.; 40223
245-7000

Public psychiatric hospital for treatment of mental illness.

Emergency Psychiatric Services

University of Louisville Hospital
530 S. Jackson St.; 40202
562-3120

Provides crisis intervention services 24 hours a day, 7 days per week. These services include psychiatric assessments, diagnoses and appropriate referrals. Language interpreters are available upon request. Language line available.

Family and Children First

2303 River Road; 40206
893-3900

www.famchild.org

Provides confidential professional counseling for individuals and families. Services include family, marital, individual and group counseling. Specialized services are provided for older persons; families of children with chronic illness; and families affected by sexual or physical abuse, and family violence.

Jewish Family and Vocational Services

3587 Dutchmans Lane 40205
452-6341

www.jfvs.com

Mondays, 9 am- 9pm, Tues-Thursdays, 9 am-5:30 pm, Fridays, 9 am- 5 pm
Provides individual, family and group counseling. Offers educational and vocational counseling and testing, career guidance and career effectiveness training program. Provides family life education workshops on parenting, stress, children of divorce, etc. Center for Microenterprise development helps individuals to start their own businesses. Resettlement program works with recent immigrants. Sliding fee scale available. Services open the entire community.

Kentuckiana Psychotherapy Associates

9017 Taylorsville Road; 40299
499-9993

Provides couple, individual, and group psychiatry, dependency/depression/anxiety/sexual trauma and abuse hypnosis, and family systems. Medicare and Medicaid are accepted and will also work out a payment plan.

Neighborhood Place

See “Neighborhood Place” section for specific sites.

<http://www.louisvilleky.gov/NeighborhoodPlace/>

Provides basic counseling and assistance for most crisis situations. Also provides information and referral to appropriate counseling services.

Seven Counties Services, Inc.

101 W. Muhammad Ali Blvd.; 40202

589-1100 (for appointments), 589-4313 (information)

www.sevencounties.org

The following behavioral health centers offer ongoing therapy, crisis intervention, information, and referrals. Each program provides interpreter services.

Transitions Program

589-1100

www.sevencounties.org/specialized_child_and_family.htm

Provides a comprehensive array of mental health services for survivors and perpetrators of spouse abuse, sexual abuse, and interfamilial child abuse. Services include specialized individual, group, and family therapy; specialized evaluations; support groups; and consultation and education with other providers and community groups. Sliding scale fees, insurance accepted.

Specialized Child and Family Services

Broadway Office Plaza

914 E. Broadway; 40204

589-1100

Provides families with various counseling and prevention programs. Focuses on families dealing with emotional disabilities, physical and sexual abuse, and adolescent alcohol and/or drug use or abuse.

Crisis and Information Center- offers free phone counseling, information and referrals.

24-hour crisis/info line -589-4313, 1-800-221-0446, 589-4259 (TDD)

Jefferson Alcohol and Drug Abuse Center (JADAC)

600 S. Preston; 40202

583-3951

Offers programs dealing with drug and alcohol dependency. Services include inpatient detoxification and rehabilitation programs, outpatient and aftercare services, day and evening treatment programs, DUI (Driving Under the Influence) Programs, and Family Programs including family education, co-dependency groups, and children of alcoholics. Sliding scale fees, insurance accepted.

Prenatal Services—574-6661

Provides comprehensive prenatal and postpartum care including medical management, education, counseling, and prenatal classes. Special services offered to pregnant and postpartum teens.

Preventive Care Health Sites-

These sites are Louisville Metro Public Health & Wellness Clinics that provide preventative care to members of the community. Call for specific services offered.

Bridges of Hope Clinic- 1411 Algonquin Parkway; 40210; 634-6077

Dixie Clinic- 7219 Dixie Highway; 40258; 937-7277

First Neighborhood Place- 1503 Rangeland Road; 40219; 962-5680

Greater Cane Run Neighborhood Place- 3410 Lees Lane; 40216; 485-6812

L&N Clinic- 908 W. Broadway; 40203; 595-4070

Middletown Clinic- 200 Juneau Drive; 40243; 245-1074

Neighborhood Place East- 810 Barrett Avenue; 40204; 574-6680

Newburg Clinic-4810 Exeter Avenue; 40218; 458-0778

South Central Neighborhood Place- 4251 Hazelwood; 40215; 485-7130

Specialty Clinic- 850 Barrett Avenue; 40204; 574-6699

Tuberculosis Clinic- 400 East Gray Street; 40202; 574-6617

Sexually Transmitted Diseases— 574-6699

Specialty Clinic- 850 Barrett Ave.

Provides diagnoses and treatment for most sexually transmitted diseases and free antibody testing.

Well Child Exams— 574-6660

Provides preventive health examinations for children from birth to 21 years of age.

Kosair Children’s Hospital

231 E. Chestnut St. 40202

629-6000

www.kosairchildrens.com

Offers emergency medical care and clinics for children. There is a fee for the emergency room (plus doctor’s fee) and other services. If a client has no income or no medical assistance card, medical services will be offered and a bill will be sent.

Iroquois- 2300 Taylor Boulevard; 40215; 366-4747
 Phoenix-Healthcare for the Homeless- 712 E. Muhammad Ali
 Boulevard; 40202; 568-6972
 Portland- 2215 Portland Avenue; 40212; 774-8631

Louisville Metro Public Health and Wellness

400 East Gray St.; 40202
 574-6520

<http://www.louisvilleky.gov/Health/>

Provides health services, promotes wellness and protects the environment of the people of Jefferson County. Provides primary and preventive care at various health centers located throughout the community. Provides services that guard against communicable diseases and ensure environmental safety. Most primary health care services are provided on a sliding fee scale, which considers income and family sides. Medicaid, Medicare, and other insurance are accepted. No one is turned away because of inability to pay. Interpreter services for all languages are available in each clinic.

Breast and Cervical Cancer Screening— 574-6660

Provides self-breast examination instructions, clinical breast examination, pelvic exam and pap smear screening.

Child Safety Seat Loaner Program— 574-6437

Offers federally approved infant and toddler car safety seats on loan for children and mothers receiving services through Louisville Metro Public Health & Wellness.

Diabetes Counseling— 574-6663

Provides diabetes outreach, education, and counseling.

Environmental Health and Protection Services— 574-6650

Provides services that ensure environmental health and safety. Services include the reporting of animal bites, hazardous materials cleanup, mosquito control, restaurant inspections, the inspection of substandard housing, and other services.

Family Planning Services— 574-6661

Provides comprehensive family planning services, method of birth control, including emergency contraceptives, preconceptual risk assessment, and education.

Immunization— 574-5380

Provides immunization to both children and adults, including immunizations required for children to enter school.

Cultural and Linguistic Resources

Americana Community Center

4801 Southside Dr; 40214
 366-7813

www.americanacommunitycenter.org

Provides resources to the immigrant community, such as English as a Second Language classes, adult education courses, children's and after school programs, family and individual counseling and referrals, health clinics, and links to various community resources for a variety of different languages and cultural groups.

Boat People S.O.S

5330 South Third Street, Suite 200
 Louisville, KY 40214
 502-368-1491

<http://www.bpsos.org/offices/louisville>

Provides support and assistance to Vietnamese immigrants and refugees. Aids in assistance with legal and immigration documents and has a program for the elderly. Provides interpretation and translation services, as well as English Language Learner courses.

Casa Latina

230 Woodbine Street; 40208
 636-5461

Provides services to Latina women and their children. Offers a residential program, support groups, programs concerning such issues as domestic violence, immigration concerns, and English as a Second Language courses.

Catholic Charities Migration and Refugee Services

2911 South Fourth Street; 40208
 637-9786

www.ccmrsky.org

Provides legal assistance and counseling to low income immigrants and basic needs, such as food, clothing, and shelter to recent refugees. Also provides programs for children of refugee families as well as English and culture orientation programs for adults. Also provides case management and legal help on residential and naturalization applications for immigrants.

Centro Latino

102 S. Main Street
 Shelbyville, KY 40065
 502-647-3349

Outreach and resource center for Spanish-speaking immigrants in Shelby county and surrounding areas.

Hispanic/Latino Coalition

224 East Woodbine; 40203
589-8742

Resource Center for the Hispanic community. Provides general services such as clothing and assistance to families in need and provides contact information and referrals for legal and medical assistance.

Jewish Family and Vocational Services

3587 Dutchmans Lane; 40205
452-6341

www.jfvs.com

Offers educational and vocational counseling and testing, career guidance and career effectiveness training program. Provides family life education workshops on parenting, stress, children or divorce, etc. Resettlement program works with recent immigrants. Sliding scale fees available. Services open the entire community. Language services are available upon request.

Kentucky Refugee Ministries

969B Cherokee Rd.; 40204
479-9180

www.kyrm.org

Works to provide refugees with basic needs, such as apartments and furnishings, school enrollment, medical treatment and employment. Also provides English as a Second Language courses.

Louisville Free Public Library- International Initiatives (Iroquois Branch)

601 W. Woodlawn Ave.; 40215
574-1720

Focuses on purchasing bilingual resources, such as dictionaries and books in other languages. Also provides library information and brochures in various languages.

Office for International Affairs

224 South Second Street; 40202
574-1432

<http://www.louisvilleky.gov/International/>

Provides resources and information about services and opportunities in Louisville to the international community and the general public. Provides information on bilingual health care providers, interpreters/translators in the area, and informational publications in various languages.

U.S. Citizenship and Immigration Services

Gene Snyder U.S. Courthouse and Customhouse, Room 390
601 West Broadway; 40202
582-6953
www.immigration.gov

Kentucky Fairness Alliance

897-1973

www.kentuckyfairness.org

Works to promote acceptance in the community and support gays, bisexuals, lesbians and transgender persons in the community.

Louisville Youth Group

454-3300

www.louisvilleyouthgroup.org

Provides support and resources in a safe atmosphere to youth under 21 who are gay, lesbian, bisexual, transgender or questioning.

PFLAG (Parents, Families, and Friends of Lesbians and Gays)

329-0229

www.pflag.org

Provides support, education and advocacy to gays and lesbians and their friends and families in the community.

Health Care

Commission for Children with Special Health Care Needs

1405 East Burnett Avenue, 40217
595-4459 or 1-800-232-1160

The Commission provides diagnosis and treatment for children under age 21 who have specific chronic illnesses or physical disabilities and whose family incomes meet financial eligibility qualifications. Services are provided at local clinic sites in 14 districts throughout the state, including the agency headquarters in Louisville.

Emergency Medical Services

911

Provides emergency care on site and will transport to a hospital if necessary.

Family Health Centers, Inc.

Services include primary care services, preventative health, emergency services, prenatal/perinatal support, laboratory, pharmacy, dental services, radiology, health education, nutrition counseling, and substance abuse treatment. Financial assistance based on a sliding scale. Some documents available in various languages and interpretive services available upon request.
www.fhclouisville.org

Locations:

Dixie Clinic- 7215 Dixie Hwy; 40258; 995-5051

East Broadway- 914 E. Broadway; 40204- 583-1981

Fairdale- 1000 Neighborhood Place; 40118; 361-2381

Neighborhood Place

See “Neighborhood Place” section for specific sites and locations.

<http://www.louisvilleky.gov/NeighborhoodPlace/>

Many sites offer food stamps as well as emergency assistance. Most sites are also providers of the WIC program for women, infants, and children to receive proper nourishment.

Wayside Christian Mission

822 East Market Street; 40206

584-3711

www.waysidechristianmission.org

Provides three free meals seven days a week for homeless and needy persons. Serves breakfast from 6:45 am- 8:30 am; lunch from 11 am-12:30 pm, dinner from 4 pm-5:30 pm

WIC

(Special Supplemental Nutrition Program for Women, Infants, and Children)

Louisville Metro Public Health & Wellness

400 E. Gray St; 40202

574-6530

<http://www.louisvilleky.gov/Health/>

A supplemental nutrition program for women who receive KTAP, Food Stamps, or Medicaid; pregnant women or women who have recently had a child, and women whose household income is at or below 185% of poverty. Program also available at certain [Neighborhood Place](#) sites.

Gay/Lesbian/Bisexual/Transgender Resources

Gay and Lesbian National Hotline

1-888-843-4564

www.gnlh.com

Provides a toll-free hotline that offers peer counseling and referrals for gay, lesbian and bisexual persons and others concerned with gay-related issues. Services are free and totally anonymous. GLNH also provides local resources in a caller’s community if requested. Monday-Friday, 4 pm-midnight, Saturday, noon- 5 pm.

Gay, Lesbian, & Bisexual Hotline

454-7613

Provides the services of a counseling hotline for gay, lesbian, bisexual, or transgender persons. Provides pre-recorded information 24 hours a day, and is staffed from 6-10 pm daily.

Provides information, forms and services on immigration and naturalization services. Also provides information on employment authorization and travel authorization. Must have a government or state issued ID to enter the building. Walk-ins are accepted Monday-Thursday, 7:30 am- 3 pm.

World Communities of Louisville

200 West Broadway, Suite 607; 40202

585-9911

Works to support and empower immigrants in the community. A monthly newsletter is published that provides various resources for different cultural communities in Louisville.

Dating Violence

Crisis and Information Center

589-4313

1-800-221-0446

589-4259 (TDD)

24-hour crisis and information line offering free phone counseling for anyone in a crisis situation, including sexual assault, rape, and intimate partner violence. Also provides information and referrals. All languages available.

Domestic Violence Program

Center for Women and Families

927 E. 2nd St; 40201

581-7222

www.thecenteronline.org

Provides community education programs, including programs on healthy relationships in young women ages 13-college. Programs are offered year-round, call center for further information on specific dates and times.

Home of the Innocents Cradle-Day House

1020 East Market Street; 40206

596-1240

www.homeoftheinnocents.org

Provides transitional services for parenting and non-parenting teenage girls. Provides links in the community for day care services, local schools and therapists. On-site residential program provides independent living skills for teens, as well as parenting classes for teens with children. Serves ages 13-18. Interpreters are available upon request.

Office of Minority Health
Louisville Metro Public Health & Wellness Department
 400 E. Gray St; 40202
 574-8045

<http://www.louisvilleky.gov/Health/default.htm>

Provides programs that focus on health lifestyle choices for teens, including safety in dating relationships and advice on maintaining healthy relationships.

Planned Parenthood
 1025 S. 2nd Street; 40203
 584-2471

<http://www.plannedparenthood.org/louisville/>

Provides family planning services, such as information on safe sex, Sexually Transmitted Infections, birth control and provides resources and information about choices involving pregnancy. Also has programs geared toward sexually active teenagers.

YMCA Safe Place Teen Services
 2400 Crittenden Drive; 40217
 635-5233

www.ymcalouisville.org/safeplace

Provides various services and programs to teach teens about safe and healthy lifestyle choices. Aims include teen pregnancy prevention and discussions on peer pressure and how to have safe and healthy dating relationships.

Divorce/ Single Parent Support

Center for Family Ministries Mutual Support Groups
 1200 S. Shelby Street
 Louisville, KY 40203
 636-0296

Provides a monthly open speakers meeting and mutual support group for separated and divorced persons. Offers social, spiritual and emotional support. Call the center for current meeting times and locations.

Child Support Division,
Jefferson County Attorney
 315 W. Muhammad Ali Blvd.; 40202
 574-8300

574-8599 (English/Spanish Voice Response System)

<http://www.louisvilleky.gov/CountyAttorney/>

Establishes paternity, provides location and collection services and establishes support obligations for Metro residents. Interstate services are also available. Assists in collecting past due child support payments.

Dare to Care, Inc. Food Bank
 5803 Fern Valley Rd.; 40232
 966-3821

Provides hot meals for needy children and youth up to 18 years of age. Call main office (number listed above) for referral to local neighborhood distribution sites.

Food Stamps
 908 W. Broadway; 40203
 595-4238

<http://chfs.ky.gov/dcbs/dfs/foodstampsebt.htm>

Provides food stamps to income eligible families on a monthly basis. Amount of food stamps depends on income level and family size. To be certified, client must bring verification of recent rent, income, and expenses. Must bring proper identification and Social Security Number. Some forms and information materials in Spanish, Korean, Chinese, Vietnamese available upon request.

The Healing Place
 584-6606

Main Shelter Soup Kitchen
 1020 West Market Street; 40202
 Hours: Daily, 12 pm- 12:45 pm

Women's Facility Soup Kitchen
 1607 West Broadway; 40203
 Hours: Daily, 11:30 am- 12:15 pm

www.thehealingplace.org

Provides lunch 7 days per week to needy individuals.

Lord's Kitchen Soup Kitchen
 2723 South 5th Street; 40208
 634-1665

<http://thelordskitchen.com/help.htm>

Provides the services of a soup kitchen, offering breakfast and lunch for persons in need. Breakfast served Monday-Saturday 8 am- 9 am. Lunch served every day 11:30 am- 1:30 pm. Dinner served Tuesdays, Wednesdays, Thursdays 5 pm- 6 pm.

Louisville Commodities Supplemental Food
 1616 Rowan St.; 40203
 595-3031

Hours: Monday-Thursday, 8am-12 pm, 1pm-4 pm

For Kentucky residents in need of assistance in food. Must meet following guidelines: a child under 6 years; pregnant or postpartum women; individuals over the age of 60. Recipients must fall within income guidelines.

Social Security Administration

601 W Broadway; 40202
 582-6690, 582-5517 (TTY)
 2500 W Broadway; 40211
 775-5709, 582-5527 (TTY)
 10503 Timberwood Circle, 40223
 425-8629, 426-3079 (TTY)

www.ssa.gov

Social Security Disability

To receive benefits, you must have been unable to work for at least one year.

Supplemental Security Income

This program provides a monthly check to low income, elderly or handicapped people. If you get SSI, you will also receive a medical card.

Temporary Assistance for Needy Families (TANF)

908 W. Broadway; 40203
 595-4238

Provides monthly financial assistance for income eligible families with Kentucky dependent children. In order for a survivor of family violence to be eligible for exceptions within TANF, she or he must: be eligible according to her or his income level; be separated from her or his spouse for 30 days; and have the children she or he wants assistance for living with. Bring birth certificates and social security cards for yourself and your children.

Food

Cabbage Patch Settlement House

1413 South 6th Street; 40208

www.cabbagepatch.org

Provides emergency groceries, clothing, and other assistance to needy families. Also provides case management to help families move toward self-sufficiency.

Cathedral of the Assumption

443 South 5th Street; 40202

582-2971

Mon-Fri 11:15 am- 1 pm, Sat 11:30 am-1:30 pm, Sun 12:15 pm-1 pm

Provides sandwiches, crackers or cookies, and a drink on a daily basis for persons in need.

Cloth-A-Child and Food for the Elderly

2124 West Muhammad Ali Boulevard; 40251

772-1225

Mon-Thurs 10:30 am- 1:30 pm

Provides free emergency food and clothing for persons in need.

Crescent Hill Divorce Support Group

Crescent Hill Baptist Church
 2800 Frankfort Ave. 40206
 896-4425

The Crescent Hill Divorce Group offers weekly meetings (Sundays, 5 pm – 6:30 pm) to process feelings and problems related to adjustments to living single for those persons experiencing divorce or separation. Childcare is available. Call the church for more information.

Single Parent Family Ministries

Southeast Christian Church
 920 Blankenbaker Pkwy; 40243
 253-8407

Offered through Southeast Christian Church, provides socialization programs for single parents. Programs include bible study, emotional healing services, and classes to teach finances and local resources for single parents. Interpreters are available.

Domestic Violence Immediate Crisis Intervention

In an emergency situation, please call 911.

Adult Protective Services**Cabinet for Health and Family Services**

908 Broadway; 40203

595-4803

Report all cases of suspected adult abuse to this number or the 24-hour hotline (1-800-752-6200). A social worker will investigate and provide protective and support services to abuse survivors.

Crisis and Information Center

589-4313

1-800-221-0446

589-4259 (TDD)

24-hour crisis and information line offering free phone counseling for anyone in a crisis situation, including sexual assault, rape, and intimate partner violence. Also provides information and referrals. All languages available.

Domestic Violence Intake Center

Jefferson County Hall of Justice, 1st floor, Room. 1150

600 W. Jefferson Street; 40202

595-0853

<http://www.louisvilleky.gov/CountyAttorney/>

The Intake Center allows survivors to file an Emergency Protective Order or a Criminal Complaint against a perpetrator. The Center also provides survivor safety planning, advocacy, community referrals to counseling, social services and legal advocacy, clothing, and 911 cell phones. Bring a photo ID, the perpetrator's full name, address, social security number, birthday, place of employment, witness' names (including police officer), a copy of any existing EPO/DVO, and an address where you can receive information from the court. Hours are Monday-Friday, 8 AM to 12:30 AM. Criminal complaints are available 24 hours a day, seven days a week at the District Court Criminal and Traffic Division desk, also located on the first floor of the Hall of Justice. Interpreters available upon request.

Domestic Violence Program Center for Women and Families

927 E. 2nd St
581-7222

www.thecenteronline.org

Provides case management, crisis counseling, hospital advocacy, non-residential therapy, and group therapy for survivors of family and intimate partner violence. Offers temporary shelter and supportive services to survivors of family and intimate partner violence for 1-30 days. Seven units of transitional housing are offered to current residents of the Domestic Violence Program meeting criteria. Assists survivors in both civil and criminal proceedings by accompanying persons through all parts of the legal justice system. These services, as well as counseling and hospital advocacy, is available for sexual assault and intimate partner violence survivors. All languages are available through language line.

Neighborhood Place

See "Neighborhood Place" section for specific sites and locations.

<http://www.louisvilleky.gov/NeighborhoodPlace/>

Provides short-term crisis intervention to individuals and families dealing with domestic or intimate partner violence. Assesses and refers individuals and families to other community resources and also provides emergency financial assistance.

Education

Americana Community Center- Adult Education Classes

201 East Southland Boulevard; 40214
366-7813

www.americanacommunitycenter.org

Offers computer classes, including classes with internet access for more advanced students. Also offers English as a Second Language instruction in conjunction with JCPS. Services geared toward the immigrant community.

Provides childcare assistance for those that are in need of child care assistance outside of the home. Also provides listing of available childcare in the area.

Kentucky Transitional Assistance Program Cabinet for Health and Family Services

908 W. Broadway; 40203
595-4238

State-run program to provide financial assistance and support in transitioning to work from welfare and other financial assistance.

Family Assessment and Support Services Louisville Metro Housing and Family Services

810 Barret Ave; 40204
547-6410

<http://www.louisvilleky.gov/HumanServices/>

Short-term financial assistance provided to persons who are employable for up to thirty days in a twelve-month period. Longer-term assistance available to those assessed unable to work based on physical or mental health problems and are actively in treatment.

Louisville Urban League

1535 West Broadway; 40203
561-6830
585-2136 (TDD)

www.lul.org

Provides budget and credit counseling and home rental and ownership readiness counseling, along with other financial counseling services.

Neighborhood Place

See "Neighborhood Place" section for specific sites and locations.

<http://www.louisvilleky.gov/NeighborhoodPlace/>

Provides short term financial assistance to families in need and works to increase financial self-sufficiency. Also provides screening, outreach, and social services from a variety of agencies in a user-friendly environment, while focusing on decreasing any existing family violence and increasing the total well-being of each family the Neighborhood Place centers work with.

Salvation Army Emergency Assistance

831 South Brook Street; 40203
212-2400

<http://www.salvationarmysouth.org/kt/louisville/louissouth.htm>

Direct financial assistance available to households with identified crisis/emergency need. Assistance may include rent, utilities, prescriptions, furniture, and other household needs. Clothes Closet and Food Pantry are available.

Louisville Urban League

1535 West Broadway; 40203

561-6830

585-2136 (TDD)

www.lul.org

Provides training assistance for job placement, job counseling services, employment training for minorities and those with low and moderate income.

Neighborhood Place

See “Neighborhood Place” section for specific sites.

<http://www.louisvilleky.gov/NeighborhoodPlace/>

Provides various assessment and referral services for employment and training.

Operation Self-help**Louisville Metro Housing and Family Services**

810 Barret Ave., Suite 200; 40204

574-6421

<http://www.louisvilleky.gov/HumanServices/>

Provides intensive case management and job readiness services for families who are working on economic self-sufficiency. Families must be receiving Section 8 assistance or reside in public housing.

Senior Community Service Employment Program

600 West Cedar Street; 40202

584-0309

Provides job-training and placement assistance to low-income persons over the age of 55.

Financial Assistance

Many community resources, such as local ministries and shelters, offer short-term emergency financial assistance to families and individuals in crisis situations.

Consumer Credit Counseling Service

2100 Gardiner Lane, Suite 103A; 40205

458-8840

www.cccsservices.com

Provides services such as preferred financial solutions, personal money management, debt management program, money management education, credit report review, and mortgage counseling.

Department of Social Services Child Care Help

1-800-421-1903

www.cfc.ky.gov/help/child**Bellarmino University**

2001 Newburg Road; 40205

452-8000 (General Information)

452-8131 (Admissions)

www.bellarmino.edu

Offers Bachelors degrees in the liberal arts and Masters degrees in Business, Education, Nursing, and Applied Information Technology. Night and weekend classes are available. Call admissions office for further information.

Jefferson Community College

109 East Broadway; 40202

213-5333 (General Information)

213-4000 (Admissions)

www.jcc.kctcs.edu

Offers associate degrees in various programs and certificate programs that prepare graduates for careers. Offers adult and continuing education. Night and weekend courses available. English Second Language classes available.

Jefferson County Public Schools**Adult and Continuing Education**

3670 Wheeler Avenue; 40215

485-3400

www.lifelonglearning4u.com

Adult education classes, GED courses, English as Second Language classes, workforce training. Evening and online classes available.

Jewish Family and Vocational Services Career/Vocational Service Programs

3587 Dutchmans Lane; 40205

452-6341

www.jfvs.com

Provides a variety of vocational assessment and career guidance services, including: career planning and development, career management, career coaching, outplacement, job search, vocational evaluation, college and school advisement, psychoeducational assessment, consultation to business and organizations, microenterprise/small business training, and computer training.

Jubilee Housing, Inc. of Kentucky, Jubilee Family Education

3524 Georgetown Circle; 40215

363-9151

1-800-247-2510, TDD/TTY

Provides a GED program as well as childcare for the preschool children of adult students working on a GED or working to upgrade their employment skills.

Kentuckiana Metroversity College Access Center

200 W. Broadway, Suite 701; 40202

584-0475

www.metroversity.org

Offers career and educational counseling and financial aid information to adults age 19 or older, with the goal of helping students to enroll or re-enroll in post-secondary educational programs. Services include educational counseling; post-secondary selection; career counseling; completion of financial aid and admissions forms; study skills, ACT/SAT, test taking, and college orientation workshops.

Project Women, Inc.

806 East Chestnut Street; 40204

584-8090

<http://www.projectwomen.org/>

Provides housing to single mothers who are homeless and provides support to them while they obtain a baccalaureate degree.

Spalding University

851 S. Fourth Street; 40203

585-9911 (General)

585-7111 (Admissions)

www.spalding.edu

Offers certificates, associates, bachelors, masters and doctoral degrees in various fields. Adult and continuing education programs offered and part-time programs are available.

Sullivan University

3101 Bardstown Rd.; 40205

456-6504 (General)

456-6505 (Admissions)

www.sullivan.edu

Offers diplomas, associates, bachelors and master's degrees and various fields. Night and weekend courses available. Online courses are offered.

University of Louisville

852-5555 (General Information)

852-6531 (admissions)

www.louisville.edu

Offers certificates, associates, bachelors, masters and doctoral degrees in many different fields. Financial Aid is available. Continuing education programs are offered.

Wesley House Community Services- Louisville Works/ Kairos Program

803 East Washington St.; 40206

583-8317

www.wesleyhouseky.org

Provides GED, employability skills, computer training and job placement services.

Employment

Career Resources, Inc.

505 South Third Street, Suite 201; 40202

574-4780

www.louisvilleworks.com

Provides career resource workshops, resume building skills, job search assistance, and career counseling at multiple locations around Louisville. Online resources also available. Call for nearest location.

Community Action Partnership**Louisville Metro Housing and Family Services**

810 Barret Avenue; 40204

574-1157

<http://www.louisvilleky.gov/CAP/>

Offers Employment Services that help with resume writing and job search assistance.

Creative Employment Program**Center for Women and Families**

927 E. 2nd St; P.O. Box 2048; 40201

581-7237

www.thecenteronline.org

Provides job counseling, training and possible job placement for women. Addresses needs presented by a history of family violence, sexual assault, and/or poverty. All languages available. Services specific to immigrants available.

Kentucky Department for Employment Services

600 W. Cedar St.; 40202

Local website: www.louisville.des.ky.govState website: www.desky.org

(website available in Spanish, German, Japanese, Italian, French)

Provides job counseling, referrals to job training and placement, and offers occupational testing. Each client must apply in person.